# Lessons from the use of self-adjustment in a research setting – User Preference Fitting

### Thomas Lunner<sup>1,2</sup>, Professor

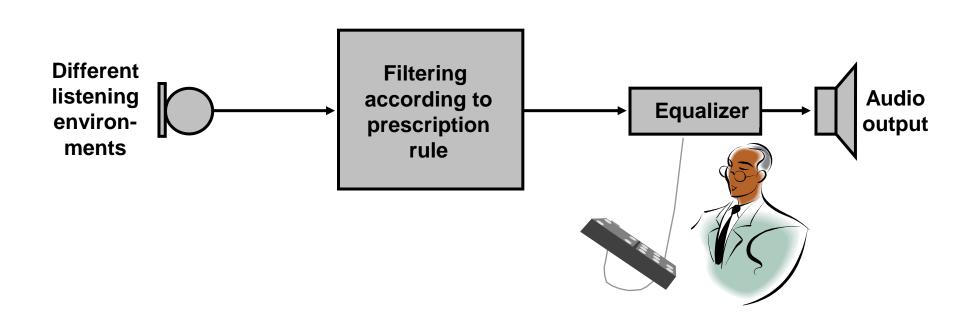
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# Outline

• The Self-adjustment tool



#### Self-adjustment tool





options

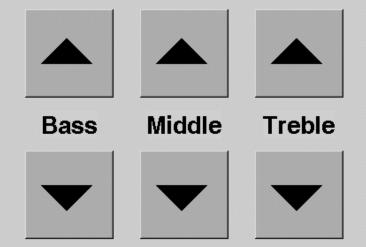
Select a sound environment

### Two people talk with each other in a sailboat in the yacht marina

Accept

Cancel

The instruction to the subjects was: "Adjust the sounds to your own preference"

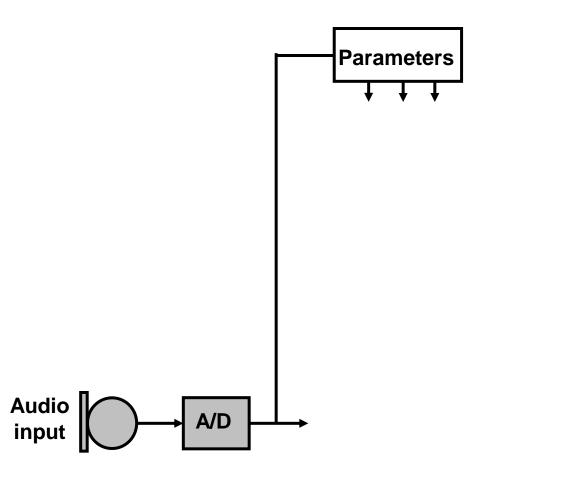


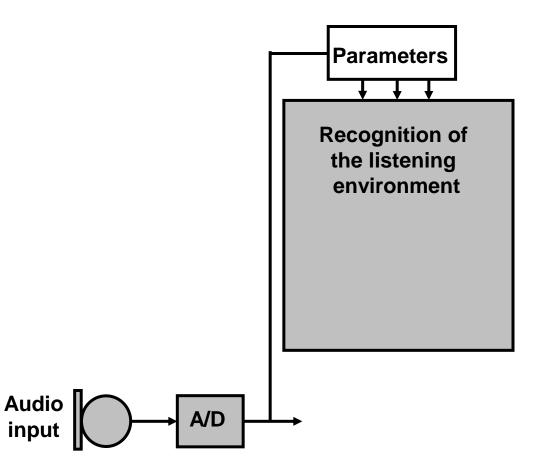
### Listening Environments

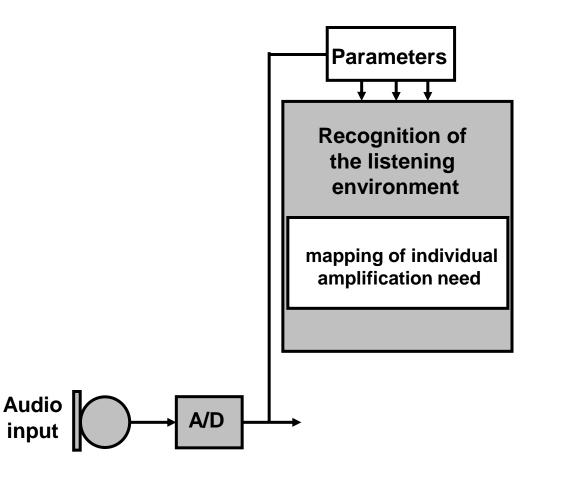
|    |                  | Level | SNR   |
|----|------------------|-------|-------|
| 1  | Library          | 50 dB | 11 dB |
| 2  | Yacht Marina     | 54 dB | 14 dB |
| 3  | Fireplace        | 59 dB | 11 dB |
| 4  | Children         | 59 dB | 10 dB |
| 5  | Post office      | 60 dB | 7 dB  |
| 6  | Pavement café    | 61 dB | 6 dB  |
| 7  | Train interior   | 64 dB | 2 dB  |
| 8  | Cafeteria        | 65 dB | 0 dB  |
| 9  | Airport check-in | 67 dB | 0 dB  |
| 10 | City square      | 68 dB | 0 dB  |
| 11 | Bottling hall    | 75 dB | -2 dB |

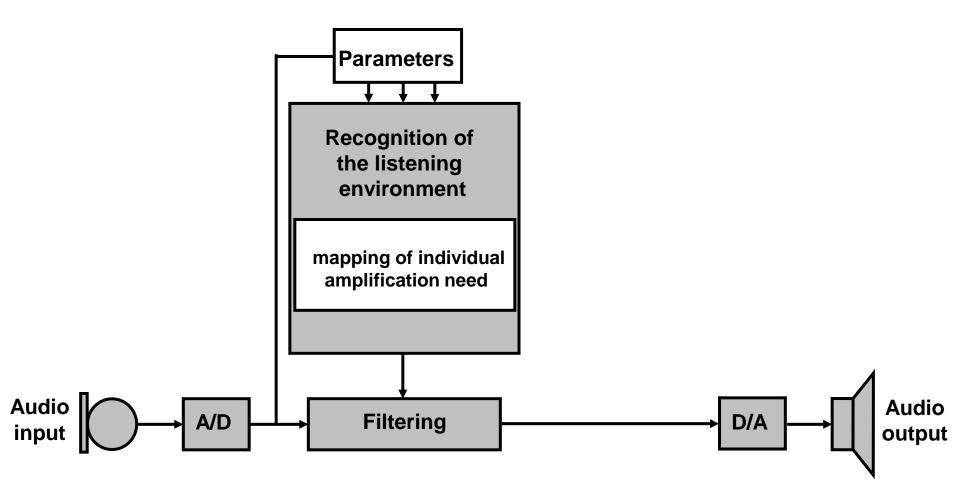
Eriksholm Research

- Real world sound environments
- Played back while two persons are having a conversation
- Correct vocal effort, i.e. listener able to deduce intended reproduction level

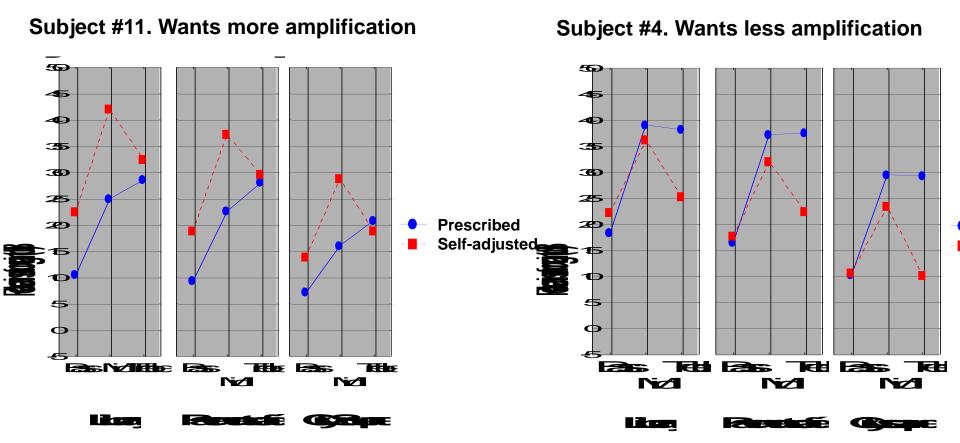








### Large variation in self-adjustments



## **Evaluation Hardware**



Could be programmed to include: -Self-adjusted settings -Prescribed settings -Or both via A/B-switch

# Hypothese

• Compared to Prescribed settings, Selfadjustments...

...result in better speech recognition and/or have a higher rate of preference because of better individual fine-tunings (Experiment 1)

Mild to moderate hearing losses

# Hypothese

 Compared to Prescribed settings, Selfadjustments...

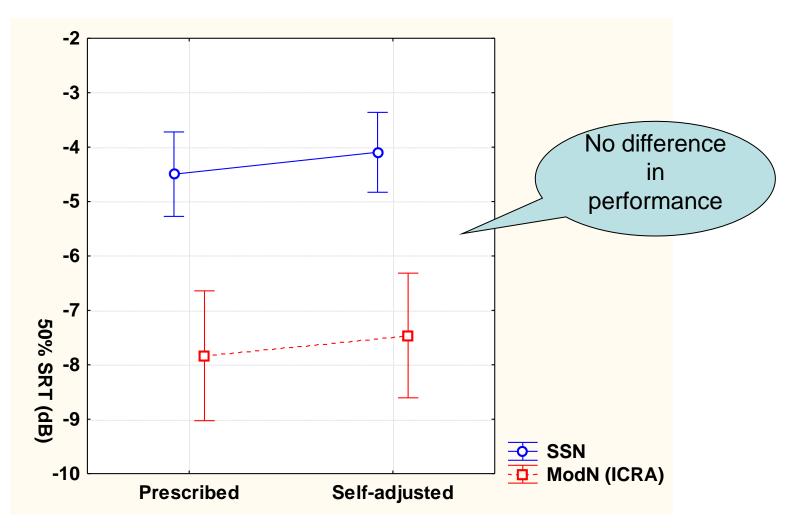
...result in better speech recognition and/or have a higher rate of preference because of better individual fine-tunings (Experiment 1)

• Mild to moderate hearing losses

### Test design Experiment 1 (N=18, experienced users)

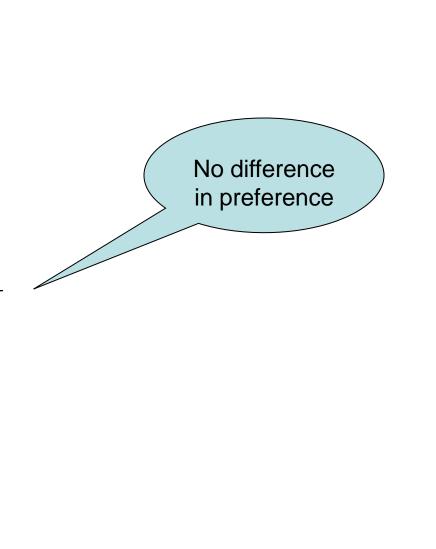
|  | Biased narratives              |                                | Unbiased<br>narrative                   |
|--|--------------------------------|--------------------------------|---|
|  | Test period 1<br>(not blinded) | Test period 2<br>(not blinded) | Test period 3<br>(triple blinded)       |
| Narrative                              | 'Computer-<br>prescribed' aid  | 'Self-adjusted' aid            | A/B: New fitting<br>methods A/B         |
|  | One program:                   | One program:                   | <i>Two programs:</i><br>A/B: Prescribed |
| Actual contents in<br>Experimental Aid | Prescribed settings            | Self-adjusted<br>settings      | settings/ Self-<br>adjusted settings    |
|  | -                              | Rate preference (non-blind)    | - Rate preferece (blind)                |

# Speech recognition in noise



#### Individual results: Preference consistency?

| Subject | Preference<br>(blinded) |
|---------|-------------------------|
| #2      | Self-adjusted           |
| #3      | Self-adjusted           |
| #13     | Self-adjusted           |
| #20     | Self-adjusted           |
| #15     | Self-adjusted           |
| #5      | Self-adjusted           |
| #17     | Self-adjusted           |
| #1      | Self-adjusted           |
| #6      | No difference           |
| #16     | No difference           |
| #4      | Prescribed              |
| #12     | Prescribed              |
| #24     | Prescribed              |
| #14     | Prescribed              |
| #19     | Prescribed              |
| #11     | Prescribed              |
| #7      | Prescribed              |
| #22     | Prescribed              |



#### Individual results: Preference consistency

|         | Preference    |
|---------|---------------|
| Subject | (blinded)     |
| #2      | Self-adjusted |
| #3      | Self-adjusted |
| #13     | Self-adjusted |
| #20     | Self-adjusted |
| #15     | Self-adjusted |
| #5      | Self-adjusted |
| #17     | Self-adjusted |
| #1      | Self-adjusted |
| #6      | No difference |
| #16     | No difference |
| #4      | Prescribed    |
| #12     | Prescribed    |
| #24     | Prescribed    |
| #14     | Prescribed    |
| #19     | Prescribed    |
| #11     | Prescribed    |
| #7      | Prescribed    |
| #22     | Prescribed    |

| Preference  |
|-------------|
| consistency |
| (blind/non- |
| blind)      |
| Yes         |
| Νο          |
| No          |
| Νο          |
| No          |
| Yes         |
| No          |
| Yes         |
| No          |
| Yes         |
|             |

#### Individual results: Preference consistency

| Subject | Preference<br>(blinded) | Preference<br>consistency<br>(blind/non-<br>blind) |
|---------|-------------------------|--|
| #2      | Self-adjusted           | Yes  |
| #3      | Self-adjusted           | Yes  |
| #13     | Self-adjusted           | Yes  |
| #20     | Self-adjusted           | Yes  |
| #15     | Self-adjusted           | Yes  |
| #5      | Self-adjusted           | No   |
| #17     | Self-adjusted           | No   |
| #1      | Self-adjusted           | No   |
| #6      | No difference           | No   |
| #16     | No difference           | Yes  |
| #4      | Prescribed              | No   |
| #12     | Prescribed              | Yes  |
| #24     | Prescribed              | No   |
| #14     | Prescribed              | Yes  |
| #19     | Prescribed              | Yes  |
| #11     | Prescribed              | Yes  |
| #7      | Prescribed              | Yes  |
| #22     | Prescribed              | Yes  |

#### Individual results: SRT in noise?

| Subject | Preference<br>(blinded) | Preference<br>consistency<br>(blind/non-<br>blind) |
|---------|-------------------------|--|
| #2      | Self-adjusted           | Yes  |
| #3      | Self-adjusted           | Yes  |
| #13     | Self-adjusted           | Yes  |
| #20     | Self-adjusted           | Yes  |
| #15     | Self-adjusted           | Yes  |
| #5      | Self-adjusted           | No   |
| #17     | Self-adjusted           | No   |
| #1      | Self-adjusted           | No   |
| #6      | No difference           | No   |
| #16     | No difference           | Yes  |
| #4      | Prescribed              | No   |
| #12     | Prescribed              | Yes  |
| #24     | Prescribed              | No   |
| #14     | Prescribed              | Yes  |
| #19     | Prescribed              | Yes  |
| #11     | Prescribed              | Yes  |
| #7      | Prescribed              | Yes  |
| #22     | Prescribed              | Yes  |

#### Individual results: SRT in noise

|         | Preference    | Preference<br>consistency<br>(blind/non- |
|---------|---------------|--|
| Subject | (blinded)     | blind)                                   |
| #2      | Self-adjusted | Yes                                      |
| #3      | Self-adjusted | Yes                                      |
| #13     | Self-adjusted | Yes                                      |
| #20     | Self-adjusted | Yes                                      |
| #15     | Self-adjusted | Yes                                      |
| #5      | Self-adjusted | No                                       |
| #17     | Self-adjusted | No                                       |
| #1      | Self-adjusted | No                                       |
| #6      | No difference | No                                       |
| #16     | No difference | Yes                                      |
| #4      | Prescribed    | No                                       |
| #12     | Prescribed    | Yes                                      |
| #24     | Prescribed    | No                                       |
| #14     | Prescribed    | Yes                                      |
| #19     | Prescribed    | Yes                                      |
| #11     | Prescribed    | Yes                                      |
| #7      | Prescribed    | Yes                                      |
| #22     | Prescribed    | Yes                                      |

| SRT in<br>noise |
|-----------------|
| Self-adj.+      |
| Self-adj.+      |
| Self-adj.+      |
| Self-adj.+      |
| Tie             |
|                 |
| Presc+          |
| Presc+          |
| Self-adj.+      |
| Presc+          |
|                 |
|                 |
|                 |
| Self-adj.+      |
| Presc+          |
| Tie             |
| Presc+          |
| Presc+          |

### Individual results: Self-adjustment settings outcome?

| Subject | Preference<br>(blinded) | Preference<br>consistency<br>(blind/non-<br>blind) | SRT in<br>noise |
|---------|-------------------------|--|-----------------|
| #2      | Self-adjusted           | Yes  | Self-adj.+      |
| #3      | Self-adjusted           | Yes  | Self-adj.+      |
| #13     | Self-adjusted           | Yes  | Self-adj.+      |
| #20     | Self-adjusted           | Yes  | Self-adj.+      |
| #15     | Self-adjusted           | Yes  | Tie             |
| #5      | Self-adjusted           | No   |                 |
| #17     | Self-adjusted           | No   | Presc+          |
| #1      | Self-adjusted           | No   | Presc+          |
| #6      | No difference           | No   | Self-adj.+      |
| #16     | No difference           | Yes  | Presc+          |
| #4      | Prescribed              | No   |                 |
| #12     | Prescribed              | Yes  |                 |
| #24     | Prescribed              | No   |                 |
| #14     | Prescribed              | Yes  | Self-adj.+      |
| #19     | Prescribed              | Yes  | Presc+          |
| #11     | Prescribed              | Yes  | Tie             |
| #7      | Prescribed              | Yes  | Presc+          |
| #22     | Prescribed              | Yes  | Presc+          |

#### Individual results: Self-adjustment settings outcome

| Subject | Preference<br>(blinded) | Preference<br>consistency<br>(blind/non-<br>blind) | SRT in noise |
|---------|-------------------------|--|--------------|
| #2      | Self-adjusted           | Yes  | Self-adj.+   |
| #3      | Self-adjusted           | Yes  | Self-adj.+   |
| #13     | Self-adjusted           | Yes  | Self-adj.+   |
| #20     | Self-adjusted           | Yes  | Self-adj.+   |
| #15     | Self-adjusted           | Yes  | Tie          |
| #5      | Self-adjusted           | No   |              |
| #17     | Self-adjusted           | Νο   | Presc+       |
| #1      | Self-adjusted           | No   | Presc+       |
| #6      | No difference           | No   | Self-adj.+   |
| #16     | No difference           | Yes  | Presc+       |
| #4      | Prescribed              | No   |              |
| #12     | Prescribed              | Yes  |              |
| #24     | Prescribed              | Νο   |              |
| #14     | Prescribed              | Yes  | Self-adj.+   |
| #19     | Prescribed              | Yes  | Presc+       |
| #11     | Prescribed              | Yes  | Tie          |
| #7      | Prescribed              | Yes  | Presc+       |
| #22     | Prescribed              | Yes  | Presc+       |

Selfadjust outcome ΟΚ ΟΚ OK OK ΟΚ OK Fail ΟΚ OK Fail ΟΚ Fail Fail Fail Fail Fail Fail Fail

#### Individual results: Interview outcome?

| Subject | Preference<br>(blinded) | Preference<br>consistency<br>(blind/non-<br>blind) | SRT in noise | Self-<br>adjust<br>outcome |
|---------|-------------------------|--|--------------|----------------------------|
| #2      | Self-adjusted           | Yes  | Self-adj.+   | ок                         |
| #3      | Self-adjusted           | Yes  | Self-adj.+   | ОК                         |
| #13     | Self-adjusted           | Yes  | Self-adj.+   | ок                         |
| #20     | Self-adjusted           | Yes  | Self-adj.+   | ок                         |
| #15     | Self-adjusted           | Yes  | Tie          | ок                         |
| #5      | Self-adjusted           | No   |              | OK                         |
| #17     | Self-adjusted           | No   | Presc+       | Fail                       |
| #1      | Self-adjusted           | No   | Presc+       | ОК                         |
| #6      | No difference           | No   | Self-adj.+   | OK                         |
| #16     | No difference           | Yes  | Presc+       | Fail                       |
| #4      | Prescribed              | No   |              | OK                         |
| #12     | Prescribed              | Yes  |              | Fail                       |
| #24     | Prescribed              | No   |              | Fail                       |
| #14     | Prescribed              | Yes  | Self-adj.+   | Fail                       |
| #19     | Prescribed              | Yes  | Presc+       | Fail                       |
| #11     | Prescribed              | Yes  | Tie          | Fail                       |
| #7      | Prescribed              | Yes  | Presc+       | Fail                       |
| #22     | Prescribed              | Yes  | Presc+       | Fail                       |

#### Individual results: Interview outcome

| Subject | Preference<br>(blinded) | Preference<br>consistency<br>(blind/non-<br>blind) | SRT in<br>noise | Self-<br>adjust<br>outcome |
|---------|-------------------------|--|-----------------|----------------------------|
| #2      | Self-adjusted           | Yes  | Self-adj.+      | ок                         |
| #3      | Self-adjusted           | Yes  | Self-adj.+      | ок                         |
| #13     | Self-adjusted           | Yes  | Self-adj.+      | ок                         |
| #20     | Self-adjusted           | Yes  | Self-adj.+      | ОК                         |
| #15     | Self-adjusted           | Yes  | Tie             | ок                         |
| #5      | Self-adjusted           | No   |                 | OK                         |
| #17     | Self-adjusted           | No   | Presc+          | Fail                       |
| #1      | Self-adjusted           | No   | Presc+          | OK                         |
| #6      | No difference           | No   | Self-adj.+      | OK                         |
| #16     | No difference           | Yes  | Presc+          | Fail                       |
| #4      | Prescribed              | No   |                 | OK                         |
| #12     | Prescribed              | Yes  |                 | Fail                       |
| #24     | Prescribed              | No   |                 | Fail                       |
| #14     | Prescribed              | Yes  | Self-adj.+      | Fail                       |
| #19     | Prescribed              | Yes  | Presc+          | Fail                       |
| #11     | Prescribed              | Yes  | Tie             | Fail                       |
| #7      | Prescribed              | Yes  | Presc+          | Fail                       |
| #22     | Prescribed              | Yes  | Presc+          | Fail                       |

| Deep interview:<br>Attitudes towards self-adjustments |  |  |  |  |  |  |
|---|--|--|--|--|--|--|
| Important to find the correct amplification           |  |  |  |  |  |  |
| Important to find the correct amplification           |  |  |  |  |  |  |
| Important to find the correct amplification           |  |  |  |  |  |  |
| Important to find the correct amplification           |  |  |  |  |  |  |
| Important to find the correct amplification           |  |  |  |  |  |  |
| Ownership/participation important                     |  |  |  |  |  |  |
| Self-adjustment concept interesting                   |  |  |  |  |  |  |
| Dispenser better than me                              |  |  |  |  |  |  |
| Dispenser better than me                              |  |  |  |  |  |  |
| Ownership/participation important                     |  |  |  |  |  |  |
| Self-adjustment concept interesting                   |  |  |  |  |  |  |
| Self-adjustment concept interesting                   |  |  |  |  |  |  |
| Self-adjustment concept interesting                   |  |  |  |  |  |  |
| Dispenser better than me                              |  |  |  |  |  |  |
| Dispenser better than me                              |  |  |  |  |  |  |
| Dispenser better than me                              |  |  |  |  |  |  |
| Dispenser better than me                              |  |  |  |  |  |  |
| Dispenser better than me                              |  |  |  |  |  |  |

#### Individual results: Interview outcome

| Subject | Preference<br>(blinded) | Preference<br>consistency<br>(blind/non-<br>blind) | SRT in<br>noise | Self-<br>adjust<br>outcome | Deep interview:<br>Attitudes towards self-<br>adjustments |
|---------|-------------------------|--|-----------------|----------------------------|---|
| #2      | Self-adjusted           | Yes  | Self-adj.+      | ок                         | Important to find the correct amplification               |
| #3      | Self-adjusted           | Yes  | Self-adj.+      | ок                         | Important to find the correct amplification               |
| #13     | Self-adjusted           | Yes  | Self-adj.+      | ок                         | Important to find the correct amplification               |
| #20     | Self-adjusted           | Yes  | Self-adj.+      | ок                         | Important to find the correct amplification               |
| #15     | Self-adjusted           | Yes  | Tie             | ок                         | Important to find the correct amplification               |
| #5      | Self-adjusted           | No   |                 | OK                         | Ownership/participation important                         |
| #17     | Self-adjusted           | No   | Presc+          | Fail                       | Self-adjustment concept interesting                       |
| #1      | Self-adjusted           | No   | Presc+          | ОК                         | Dispenser better than me                                  |
| #6      | No difference           | No   | Self-adj.+      | ОК                         | Dispenser better than me                                  |
| #16     | No difference           | Yes  | Presc+          | Fail                       | Ownership/participation important                         |
| #4      | Prescribed              | No   |                 | ОК                         | Self-adjustment concept interesting                       |
| #12     | Prescribed              | Yes  |                 | Fail                       | Self-adjustment concept interesting                       |
| #24     | Prescribed              | No   |                 | Fail                       | Self-adjustment concept interesting                       |
| #14     | Prescribed              | Yes  | Self-adj.+      | Fail                       | Dispenser better than me                                  |
| #19     | Prescribed              | Yes  | Presc+          | Fail                       | Dispenser better than me                                  |
| #11     | Prescribed              | Yes  | Tie             | Fail                       | Dispenser better than me                                  |
| #7      | Prescribed              | Yes  | Presc+          | Fail                       | Dispenser better than me                                  |
| #22     | Prescribed              | Yes  | Presc+          | Fail                       | Dispenser better than me                                  |

#### **Individual results**

| Subject | Preference<br>(blinded) | Preference<br>consistency<br>(blind/non-<br>blind) | SRT in<br>noise | Self-<br>adjust<br>outcome | Deep interview:<br>Attitudes towards self-<br>adjustments |
|---------|-------------------------|--|-----------------|----------------------------|---|
| #2      | Self-adjusted           | Yes  | Self-adj.+      | ок                         | Important to find the correct amplification               |
| #3      | Self-adjusted           | Yes  | Self-adj.+      | ок                         | Important to find the correct amplification               |
| #13     | Self-adjusted           | Yes  | Self-adj.+      | ок                         | Important to find the correct amplification               |
| #20     | Self-adjusted           | Yes  | Self-adj.+      | ок                         | Important to find the correct amplification               |
| #15     | Self-adjusted           | Yes  | Tie             | ок                         | Important to find the correct amplification               |
| #5      | Self-adjusted           | No   |                 | OK                         | Ownership/participation important                         |
| #17     | Self-adjusted           | No   | Presc+          | Fail                       | Self-adjustment concept interesting                       |
| #1      | Self-adjusted           | No   | Presc+          | OK                         | Dispenser better than me                                  |
| #6      | No difference           | No   | Self-adj.+      | OK                         | Dispenser better than me                                  |
| #16     | No difference           | Yes  | Presc+          | Fail                       | Ownership/participation important                         |
| #4      | Prescribed              | No   |                 | OK                         | Self-adjustment concept interesting                       |
| #12     | Prescribed              | Yes  |                 | Fail                       | Self-adjustment concept interesting                       |
| #24     | Prescribed              | No   |                 | Fail                       | Self-adjustment concept interesting                       |
| #14     | Prescribed              | Yes  | Self-adj.+      | Fail                       | Dispenser better than me                                  |
| #19     | Prescribed              | Yes  | Presc+          | Fail                       | Dispenser better than me                                  |
| #11     | Prescribed              | Yes  | Tie             | Fail                       | Dispenser better than me                                  |
| #7      | Prescribed              | Yes  | Presc+          | Fail                       | Dispenser better than me                                  |
| #22     | Prescribed              | Yes  | Presc+          | Fail                       | Dispenser better than me                                  |

#### **Individual results**

| Subject | Preference<br>(blinded) | Preference<br>consistency<br>(blind/non-<br>blind) | SRT in<br>noise | Self-<br>adjust<br>outcome | Deep interview:<br>Attitudes towards self-<br>adjustments |
|---------|-------------------------|--|-----------------|----------------------------|---|
| #2      | Self-adjusted           | Yes  | Self-adj.+      | ок                         | Important to find the correct amplification               |
| #3      | Self-adjusted           | Yes  | Self-adj.+      | ок                         | Important to find the correct amplification               |
| #13     | Self-adjusted           | Yes  | Self-adj.+      | ок                         | Important to find the correct<br>amplification            |
| #20     | Self-adjusted           | Yes  | Self-adj.+      | ок                         | Important to find the correct<br>amplification            |
| #15     | Self-adjusted           | Yes  | Tie             | ок                         | Important to find the correct<br>amplification            |

#### **Positive reinforcement**

#### Lesson #1:

#### **Negative reinforcement**

| #14 | Prescribed | Yes | Self-adj.+ | Fail | Dispenser better than me |
|-----|------------|-----|------------|------|--------------------------|
| #19 | Prescribed | Yes | Presc+     | Fail | Dispenser better than me |
| #11 | Prescribed | Yes | Tie        | Fail | Dispenser better than me |
| #7  | Prescribed | Yes | Presc+     | Fail | Dispenser better than me |
| #22 | Prescribed | Yes | Presc+     | Fail | Dispenser better than me |

### Hypotheses

 Compared to Prescribed settings, Self-adjustments... ...result in better speech recognition and/or have a higher rate of preference 
Lesson #1: Positive and negative reinforcement



# Summary and conclusion

- Lesson #1: Positive and negative reinforcement
  - Self-adjustment for those who believe in selfadjustments and are able to make consistent selfadjustments
  - Others let it be!
  - How to find them?



### Thank you!