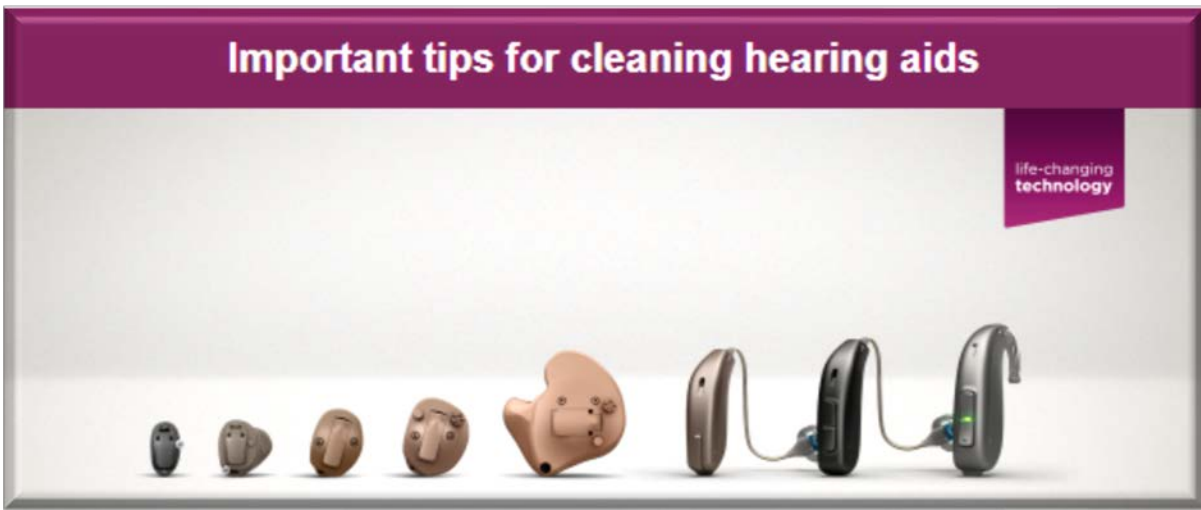


Important tips for cleaning hearing aids

life-changing
technology



Share these important steps with staff and clients;
wear gloves when cleaning hearing aids or remote microphones

- When handling **behind-the-ear hearing aids**, clean the hearing aid surface with wet wipes that **don't contain alcohol**. This is because they are coated with a hydrophobic coating that is sensitive to alcohol.
- For **in-the-ear hearing aids**, all kinds of wet wipes can be used for cleaning the hearing aids' surface.
- An alternative to wet wipes is cleaning with **a mild soap + water solution on a hard-twisted (well-squeezed) cotton cloth**. Avoid using excess water that can enter the hearing aids.
- **After cleaning**, discard the gloves and wash your hands carefully with soap and water or with a suitable alcohol disinfectant.
- Let your cleaned hearing aids dry for one hour.

Cleaning Remote Microphones - ConnectClip, EduMic, etc.

- Most types of commercial disinfectant wet wipes can be used for cleaning the remote microphone transmitter.
- Those that are water-based disinfectants are optimal; a solution of 70% isopropanol may be used. Hand sanitizers should not be used.
- Wipe the entire surface of the remote microphone transmitter with the damp disinfectant wipe/towel.
- Take care to avoid directly touching microphone openings with excess liquid. Damp wipe is best.
- After cleaning, discard the gloves and wipes/towel; wash your hands carefully with soap and water or disinfect with a suitable alcohol disinfectant.
- Let the remote microphone transmitter dry for about 10 minutes.