

Oticon RemoteCare Candidacy Scoring

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|----|---|--|---|--------------|
| 1. | Age | ≥ 18 years | < 18 years | |
| 2. | Does the client have an active e-mail address? | Yes | No | |
| 3. | Does the client have Oticon hearing aid(s)? | Yes | No | |
| | If yes, which type of Oticon hearing aids does the client have? | Oticon hearing aids with Bluetooth® Low Energy technology* *Oticon Opn requires firmware 6.0 or later | Oticon hearing aids without Bluetooth Low Energy technology | |
| 4. | Is the client's internet connection stable in situations where they are using services like Netflix, FaceTime, Skype, etc.? The required minimum bandwidth is 1/1 Mbit/sec. | Yes | No | Doesn't know |
| 5. | Does the client have a compatible device? iPad®, iPhone® running iOS 13 or later. Listed Android™ device running OS 8.0 or later To check if a specific device is compatible, visit: www.oticon.global/compatibility | Yes | No | |
| 6. | Does the client have access to download apps? | Yes | No | |
| 7. | On their iPhone, iPad or Android device, does the client: | | | |
| | a. use applications (apps)? | Yes | No | |
| | b. receive and send e-mails? | Yes | No | |
| | c. know how to connect to WiFi? | Yes | No | |