

Remote Control 2.0



Instructions for use

**oticon**  
PEOPLE FIRST

## **Intended use**

The Remote Control 2.0 enables users to change the program or adjust the volume in wireless hearing instruments. It can be used by all Oticon hearing instrument users and is a complementary accessory for users of hearing instruments without buttons.

## **How to get the most out of your Remote Control**

This leaflet describes how to get the most out of your new Remote Control.

### **IMPORTANT NOTICE**

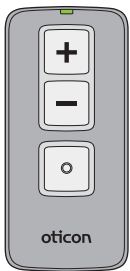
Please familiarise yourself with the entire contents of this leaflet before using your Remote Control. It contains instructions and important information about the use and handling of your Remote Control and batteries.

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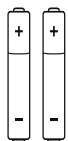
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## What's in the box?

Remote Control 2.0



Batteries

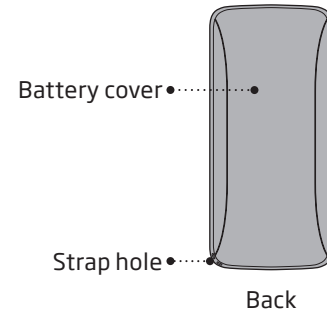
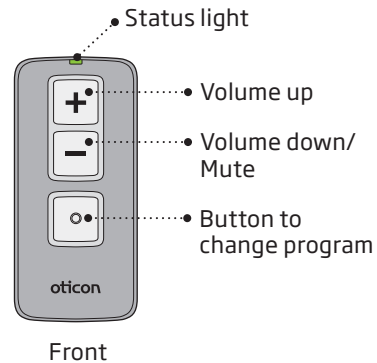


2 x AAAA

This booklet



## Product overview



## How to insert and replace the batteries

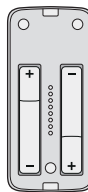
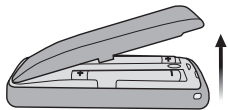
A worn-out battery should be removed immediately and disposed of according to local regulations.

The Remote Control uses two Alkaline AAAA batteries.

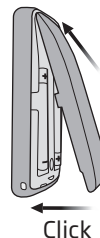
To insert new batteries:

Gently open the battery cover.

Make sure that the "+" sign on the battery matches with the "+" sign in the battery compartment.



Place the batteries in the battery compartment, making sure that they are properly positioned at both ends.



Replace the battery cover and press it gently till it clicks to close the battery compartment.

### IMPORTANT NOTICE

The battery cover should never be forced. If force is required to close the cover, check the alignment and reposition it so that it clicks easily into place.

Battery life will vary depending on conditions of use.

## Operating range

With the Remote Control, you can operate your hearing instruments from a distance of up to 1 metre.

A direct line of sight between the Remote Control and your hearing instruments is not required.

If you have hearing instruments fitted to both ears, the Remote Control will adjust both at the same time.

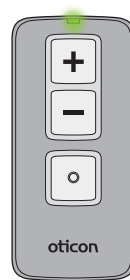


## Understanding the status light

The status light indicates the Remote Control operation. It will blink after each button press.

The status light will blink slowly (once every 2 seconds) when the batteries need to be replaced.

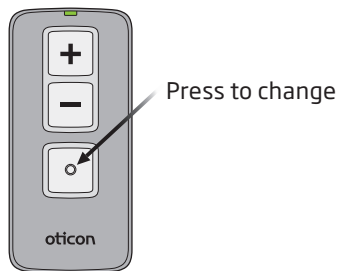
The Remote Control will not work until batteries are replaced.



## How to change the program

To cycle through the hearing instrument programs with the Remote Control, press the “•” button.

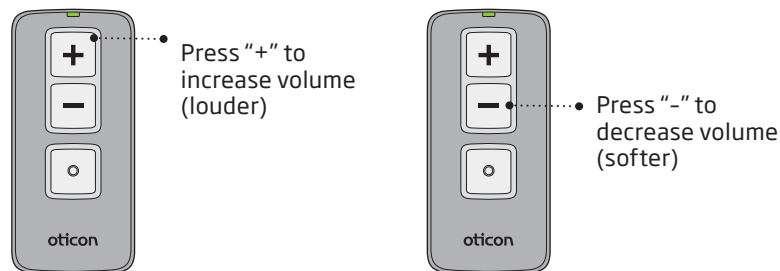
Each push will advance the hearing instruments to the next program in the cycle.



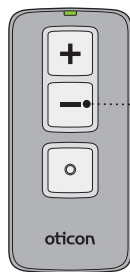
To return to program 1 and original volume settings, press and hold the “•” button for 3-4 seconds.

## How to adjust volume

With the Remote Control you can adjust the volume of your hearing instruments by using the volume control buttons.



## Muting the hearing instrument\*



• Press and hold the volume down button for 3-4 seconds.

\* The mute function is available only in combination with certain types of wireless hearing instruments launched after 2013. For further details please contact your Hearing Care Professional.

## Unmute the hearing instrument

Press any button on the Remote Control to unmute the hearing instrument.

### IMPORTANT NOTICE

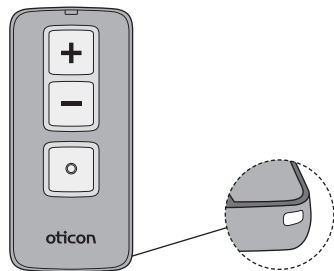
The hearing instrument mute function does not turn the hearing instrument off. Open the hearing instrument battery door to turn off the hearing instrument.



## Where to find the strap hole

The Remote Control has a strap hole which is found in the lower right corner of the Remote Control.

Any suitable hand strap can be used.



## How to take care of your Remote Control

- When changing the battery or cleaning the Remote Control, hold it over a soft surface to avoid damage if it is accidentally dropped.
- Clean the Remote Control regularly with a dry cloth or tissue.
- Avoid getting the Remote Control wet.
- Never attempt to dry the Remote Control with a hair dryer, in a microwave oven or with any other heating device.

### IMPORTANT NOTICE

The Remote Control should never be exposed to extreme heat, such as on the dashboard or in the glove compartment of your car.

## Warnings

You should familiarise yourself fully with the following general Remote Control 2.0 warnings and the entire contents of this leaflet before using your Remote Control.

### **Choking hazards**

The Remote Control is not a toy and therefore should be kept out of the reach of children and anyone else who might swallow parts or otherwise cause injury to themselves. Special attention should be paid to the smaller components in order to prevent children from swallowing them and choking.

*If a part is swallowed, see a doctor immediately.*

### **Battery Use**

- Always use batteries recommended by your hearing health care professional. Batteries of low quality may leak and cause bodily harm.
- A depleted battery should be removed as soon as possible.
- Never attempt to recharge non-rechargeable batteries. They may explode and cause serious injury.
- Never dispose of batteries by burning them. There is a risk that they will explode and cause serious injury.

### **Active Implants**

Caution is advised and users are advised to follow the guidelines as recommended by manufacturers of implantable defibrillators and pacemakers regarding use of mobile phones. If you wear an active implant, keep the Remote Control more than 15 cm away from the implant.

### **Explosives**

The power source in your Remote Control has insufficient energy to cause fire in normal conditions of use. The Remote Control has not been tested for compliance with international standards concerning explosive atmospheres. It is recommended not to use your Remote Control in areas where there is a danger of explosions.

## **Warnings**

### **Do not expose to high heat**

Never expose the Remote Control to high heat by putting it in the oven or microwave oven or by burning it. There is a risk that it will explode and cause serious injury.

### **Cleaning and maintenance**

Cleaning is recommended on a regular basis, using a dry cloth without solvents.

The Remote Control must not be exposed to or cleaned with cleaning chemicals or alcohols. The chemicals in cosmetics, hair spray, perfume, aftershave lotion, suntan lotion and insect repellent can damage your Remote Control.

You should always remove your Remote Control before applying such products and allow time for the product to dry before using your Remote Control.

Do not immerse the Remote Control in water or other liquids.

### **Use of straps**

If a hand strap is used, make sure it is designed and suitable for the purpose. Never use a neck strap due to the risk of strangulation.

### **X-ray, CT, MR, PET scanning and electrotherapy**

Do not wear the Remote Control during X-ray, CT / MR / PET scanning, electrotherapy or surgery.

### **Use in cars**

Using the Remote Control while driving can distract you. If driving conditions or traffic laws demand it, pull off the road and park before using the Remote Control.

### **Use on aircraft**

The Remote Control should not be used onboard an aircraft unless specifically permitted by the flight personnel.

### **Environmental protection**

Help to protect the environment by not disposing of your Remote Control or batteries with your unsorted household waste. Please recycle your Remote Control and batteries or return them to your hearing care professional for disposal. Contact your hearing care professional for more information.

## Important additional information

The Remote Control uses digital inductive signals to transmit commands to the hearing instruments.

Although extremely unlikely, concerns have been raised that this signal could possibly interfere with medical devices such as pacemakers.

As an additional precaution, we advise pacemaker recipients not to carry and use the Remote Control in a breast pocket or around the neck.

The emission power from the Remote Control is below international emission limits for Human Exposure. For comparison, the radiation of the Remote Control is less than unintended electromagnetic radiation from, for

example, hair dryers, electric shavers, etc. The Remote Control complies with international standards concerning Electromagnetic Compatibility.

### USA and Canada

Due to the limited space available on the device, many of the relevant approval markings are found in this document.

### This instrument is certified under:

FCC ID: 2ACAHREMCTRO1  
IC: 11936A-REMCTRO1

The device complies with Part 15 of the FCC rules and with Industry Canada's licence-exempt RSSs.

### Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not explicitly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** *This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.*

SBO Hearing A/S hereby declares that this Remote Control is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. Declaration of conformity is available at SBO Hearing A/S.



SBO Hearing A/S  
Kongebakken 9  
DK-2765 Smørum  
Denmark  
[www.sbohearing.com](http://www.sbohearing.com)

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Waste from electronic equipment must be handled according to local regulations.



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