

Oticon RemoteCare Candidacy Scoring Sheet

1.	Age	≥ 18 years	< 18 years	
2.	Does the client have an active e-mail address?	Yes	No	
3.	Does the client have Oticon hearing aid(s)?	Yes	No	
	If yes, which type of Oticon hearing aids does the client have?	Oticon Opn™*, Oticon Opn S™, Oticon Xceed, Oticon Opn Play™, Oticon Xceed Play, Oticon Ruby and Oticon Siya hearing instrument families and models * Requires firmware 6.0 or later	Other _____	
4.	Is the client's internet connection stable in situations where they are using services like Netflix, FaceTime, Skype, etc.? The required minimum bandwidth 1/1 Mbit/sec.	Yes	No	Doesn't know
5.	Does the client have a compatible device? iPad, iPhone running iOS 12 or later. Listed Android device running OS 8.0 or later For specific device list, see compatibility at www.oticon.global/compatibility	Yes	No	
6.	Does the client have access to download apps?	Yes	No	
7.	On their iPhone, iPad or Android, does the client:			
	a. use applications (apps)?	Yes	No	
	b. receive and send e-mails?	Yes	No	
	c. know how to connect to WiFi?	Yes	No	