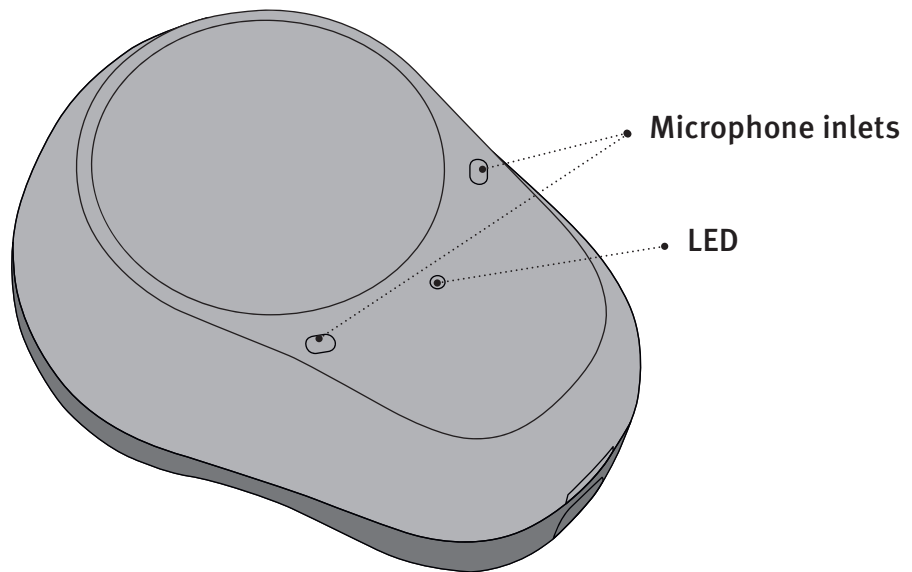


Care and Maintenance

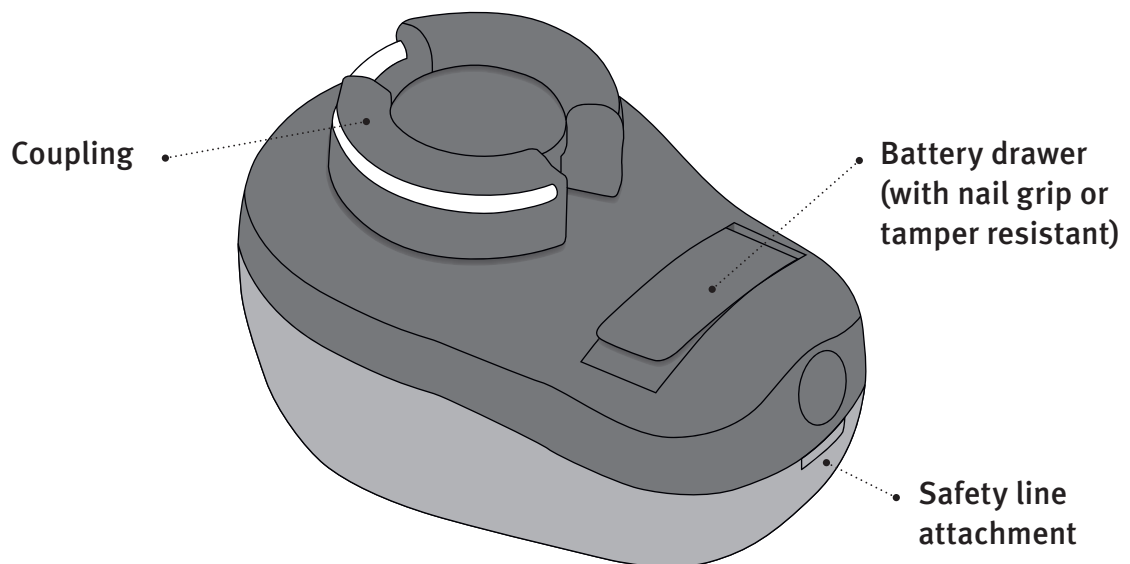
Overview

IMPORTANT NOTICE: Please familiarise yourself with both this information and the instructions for use before using your instrument(s).

Front



Back



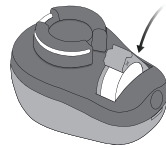
Care and Maintenance

Turn the instrument ON and OFF

The battery drawer is also used to switch the instrument on and off. To save battery life, make sure your instrument is switched off when you are not wearing it.

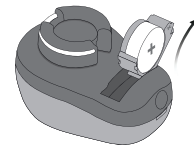
Turn ON

Close the battery drawer with the battery in place.



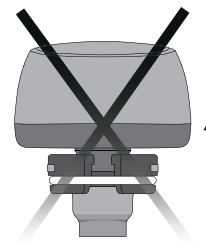
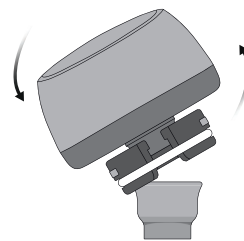
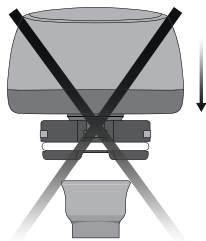
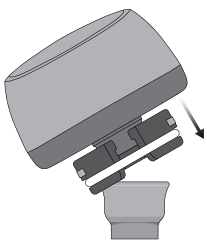
Turn OFF

Open the battery drawer.



IMPORTANT NOTICE: Do not use the mute function as an off switch, as the instrument still draws current from the battery in this mode.

Connect and disconnect the instrument



Connection

To safely and comfortably connect the sound processor, tilt it slightly and carefully push it onto the abutment. Please note it is important to keep hair out of the way when the sound processor is connected to the abutment.

Disconnection

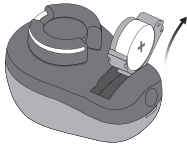
The sound processor is safely and comfortably disconnected by carefully tilting it away from the abutment.

Care and Maintenance

Replace the battery

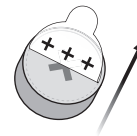
When it is time to replace the battery, you will hear three beeps repeated in moderate intervals until the battery runs out.

1. Remove



Fully open the battery drawer.
Remove the battery.

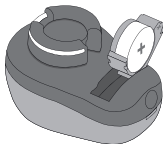
2. Uncover



Remove the sticky label from the + side of the new battery.

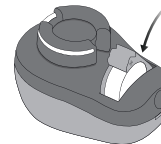
Tip: Wait 2 minutes so that the battery can draw air, to make sure to function optimally.

3. Insert



Insert the new battery into the battery drawer. Make sure the + side is facing down.

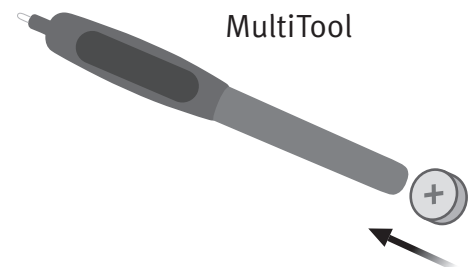
4. Close



Close the battery drawer. The instrument will play a jingle.

TIP: The MultiTool can be used to change the battery. Use the magnetic end to remove and insert batteries. The MultiTool is provided by your hearing care professional.

IMPORTANT NOTICE: Your MultiTool has a built-in magnet. Keep the MultiTool at least 30 cm away from credit cards and other magnetically sensitive devices.



Care and Maintenance

Sound processor maintenance

A dry cloth or baby wipe may be used to clean the outside of the sound processor. Special attention should be given to the coupling to remove any dirt or entangled hair.

Please note no water or liquids should be used when cleaning your sound processor – it is not waterproof. If the sound processor accidentally gets wet, open the battery door and let the sound processor dry.

It is important to protect or remove your sound processor during visits to the hairdresser and when applying hair products. You may use the special abutment cover provided with your sound processor to protect your abutment.

The sound processor is programmed to fit you personally and therefore it should not be used by others.

Care and Maintenance

Troubleshooting guide

Common problems and their possible solutions		
Symptom	Possible causes	Solutions
No sound	Worn-out battery	Change battery
	Sound processor is on stand-by (mute)	Press on remote or consult the Oticon ON App
Intermittent or reduced sound	Dirt in the coupling or sound inlet	Clean the sound processor
	Moisture	Open the battery door and let the sound processor dry out in its case
	Worn-out battery	Change battery
Whistling noise	Sound processor is touching something	Check that the sound processor is correctly connected and is not touching anything
Pairing issue with Apple device	Bluetooth connection failed	1) Unpair your device(s) (Settings → Accessibility → Hearing Devices → Devices → Forget this device). 2) Turn Bluetooth off and on again. 3) Open and close battery drawer on the device(s). 4) Re-pair device(s) (see chapter: "Pair instruments with iPhone").
	Only one sound processor paired	

If none of the above solutions work, consult your clinic for assistance.